



When quality matters



WHY ORGANIZATIONS
NEED CCQM COURSES

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Nowadays, businesses of different sizes face multiple challenges and decision makers become the point of convergence. Facing up to various challenges requires leadership potentials, but this is not enough. There is a need for practical tools everyone can rely on. In that regard, ISO standards are a well - known proven approach to help businesses to develop and deploy solutions based on good practices.

CCQM, through its global presence, provides certification services for exemplified persons by offering excellent programs with proven methodologies and internationally recognized standards, which are reputable as a means to promoting competencies in extensive practices.

We have assessed thousands of persons in a wide variety of industry sectors ranging from health, safety and environment, quality management and risk, and technology, security and continuity.

The CCQM Certified Training Courses will help you acquire the industry best practices that will help you learn how these changes could affect your organization's management systems. Our team has developed the Accepted Audit Methodology for Management Systems and Standards (AMS2) and the Integrated Implementation Methodology for Management Systems and Standards (IMS2), to highlight the professionalism in our lead training courses. These methodologies are based on best applicable practices and cover all requirements of the ISO standards and guidelines.



COURSE TYPE	WHO SHOULD ATTEND	WHAT YOUR COMPANY BENEFITS	HOW LONG IT WILL TAKE
Introduction	Beginners and those who wish to gain knowledge on the relevant standard or field	Increase the knowledge of staff for new areas that can bring improvement to the organizational culture	1 day
Foundation	Those who wish to learn the basis of implementing the management system and its processes	Provide the organization with best practice based orientation and mindset culture by understanding the main important elements of ISO standards	2 days
Lead Manager	Managers on the relevant field who wish to master the guidelines specified by best practices	Lead your organization to follow the guidelines specified by ISO standards that can help you increase the skills of your staff and improve efficiency	5 days
Lead Implementer	Responsible persons for implementing and managing the management system in their company	Improve overall processes by implementing best practices lead by competent staff that can lead to compliance with ISO standards	5 days
Lead Auditor	Responsible persons for auditing and monitoring management systems in their company	Ensure your management systems are implemented properly by having competent staff audit the processes that can lead to a successful compliance and certification	5 days

Increase your business's revenue and market share, and enhance customer satisfaction through CCQM Certified Training and Certification schemes. Through these courses, you will acquire the necessary knowledge to understand, implement, manage, maintain, and/or audit internationally recognized standards in your organization.

These schemes are for both large and small businesses that will benefit from saving time and cost, in addition to improving efficiency and ultimately improving customer relationships. Through these courses, you will assure continual improvement in your business by learning the necessary tools and techniques on the following industry best practices:

- ☑ Efficient management process for senior management
- ☑ Communicates positive messages to staff and saving processes
- ☑ Reduces costs
- ☑ Assures continuous assessment and improvement
- ☑ Improved quality and service
- ☑ On-time delivery
- ☑ Fewer returned products and complaints
- ☑ Competitive advantage
- ☑ Generate a higher level of conversation and information sharing based on best practices throughout the organization
- ☑ Generate positive perception to employees by seeing their employers providing top-end training sessions
- ☑ Return a high value as best practices get implemented and diminish non-quality, non-best practice based related inefficiencies and cost
- ☑ Establish a common language throughout the entire organization and make projects, meetings, and overall human interaction much more efficient
- ☑ Generate credibility in communication with clients and partners
- ☑ Establish a reputation of best practice, top knowledge based organization in the market
- ☑ Send the message to the market and stakeholders that we are serious in what we do and provide top expertise back to the organization's clients
- ☑ Benefits an organization's clients by providing trained, to best practices, resources and consultants
- ☑ Embeds a best of class culture name tag to the organization, employees, customers and partners

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