



When Quality Matters



CCQM Certified ISO 9001 Lead Implementer

Master the implementation and management of Quality Management Systems (QMS) based on ISO 9001

Why should you attend?

ISO 9001 Lead Implementer training enables you to develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Quality Management System (QMS) based on ISO 9001. During this training course, you will also gain a thorough understanding of the best practices of Quality Management Systems and consequently improve an organization's customer satisfaction and overall performance and effectiveness.

After mastering all the necessary concepts of Quality Management Systems, you can sit for the exam and apply for a "CCQM Certified ISO 9001 Lead Implementer" credential. By holding a CCQM Lead Implementer Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to implement ISO 9001 in an organization.



Who should attend?

- Managers or consultants involved in Quality Management
- Expert advisors seeking to master the implementation of a Quality Management System
- Individuals responsible for maintaining conformance with QMS requirements
- QMS team members

Course agenda

Duration: 5 days

Day 1 | Introduction to ISO 9001 and initiation of a QMS

- Course objectives and structure
- Standards and regulatory frameworks
- Quality Management Systems (QMS)
- Initiating the implementation of a QMS
- Understanding the organization and clarifying the quality objectives

Day 2 | Plan the implementation of a QMS

- Leadership and commitment
- QMS scope
- QMS policies
- Roles, responsibilities and authorities
- Risk assessment
- Quality objectives and planning of changes

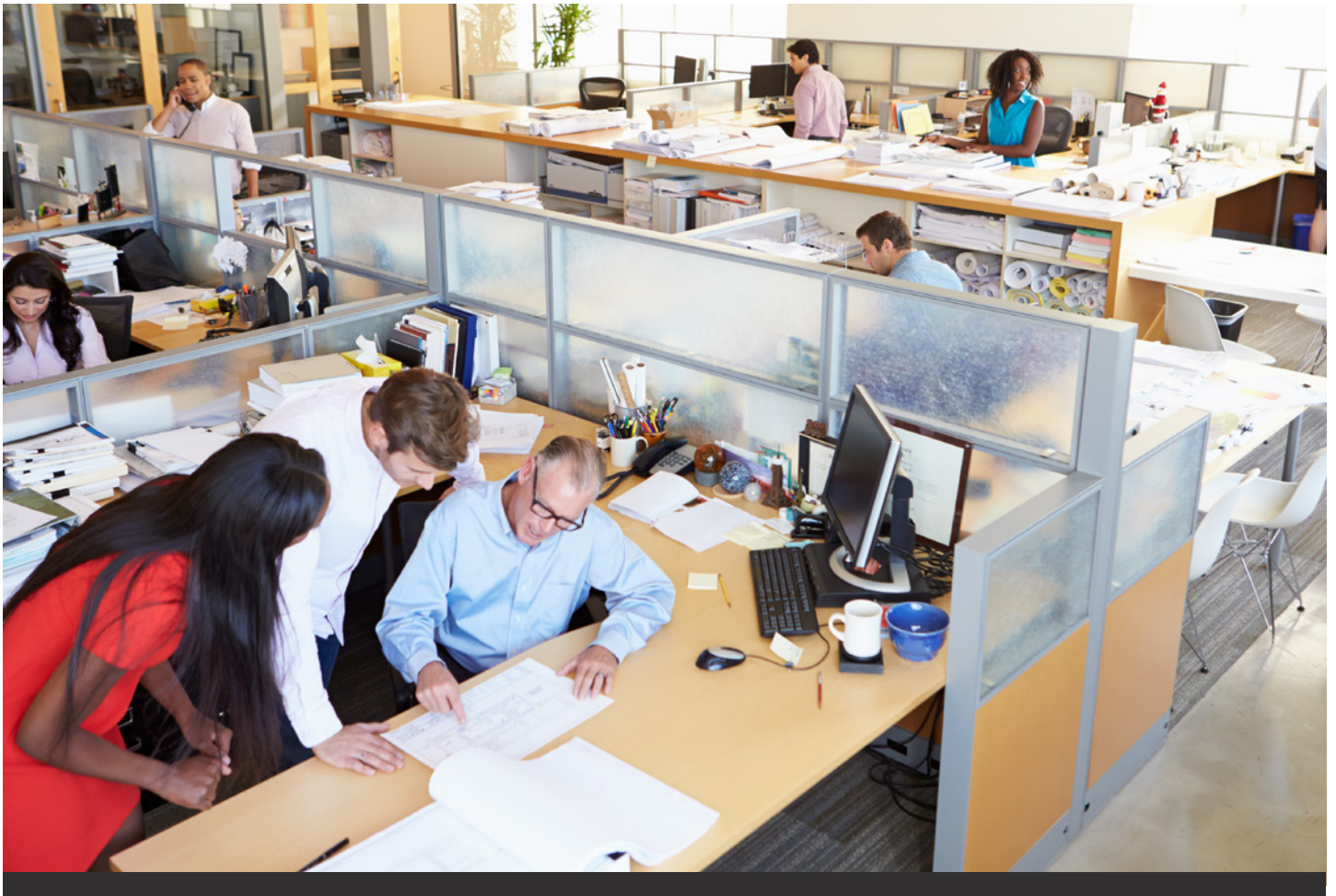
Day 3 | Implementation of a QMS

- Resource management
- Awareness and communication
- Documentation management
- Operational control
- Product requirements, design and purchasing process
- Production and service provision

Day 4 | QMS monitoring, measurement, continuous improvement and preparation for a certification audit

- Monitoring, measurement, analysis and evaluation
- Internal audit
- Management review
- Treatment of non-conformities
- Continual improvement
- Preparing for the certification audit
- Competence and evaluation of implementers
- Closing the training

Day 5 | Certification Exam



Learning objectives

- Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks
- Master the concepts, approaches, methods and techniques used for the implementation and effective management of a QMS
- Learn how to interpret the ISO 9001 requirements in the specific context of an organization
- Learn how to support an organization to effectively plan, implement, manage, monitor and maintain a QMS
- Acquire the expertise to advise an organization in implementing Quality Management System best practices

Examination

Duration: 3 hours

The “CCQM Certified ISO 9001 Lead Implementer” exam fully meets the requirements of the CCQM Examination and Certification Programme (ECP). The exam covers the following competency domains:

- Domain 1** | Fundamental principles and concepts of a Quality Management System (QMS)
- Domain 2** | Quality Management System (QMS)
- Domain 3** | Planning a QMS implementation based on ISO 9001
- Domain 4** | Implementing a QMS based on ISO 9001
- Domain 5** | Performance evaluation, monitoring and measurement of a QMS based on ISO 9001
- Domain 6** | Continual improvement of a QMS based on ISO 9001
- Domain 7** | Preparing for a QMS certification audit

For more information about exam details, please visit [Examination Rules and Policies](#).



Certification

After successfully completing the exam, you can apply for the credentials shown on the table below. You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO 9001 certifications and the CCQM certification process, please refer to the [Certification Rules and Policies](#).

Credential	Exam	Professional experience	QMS project experience	Other requirements
CCQM Certified ISO 9001 Provisional Implementer	CCQM Certified ISO 9001 Lead Implementer exam or equivalent	None	None	Signing the CCQM Code of Ethics
CCQM Certified ISO 9001 Implementer	CCQM Certified ISO 9001 Lead Implementer exam or equivalent	Two years: One year of work experience in Quality Management	Project activities: a total of 200 hours	Signing the CCQM Code of Ethics
CCQM Certified ISO 9001 Lead Implementer	CCQM Certified ISO 9001 Lead Implementer exam or equivalent	Five years: Two years of work experience in Quality Management	Project activities: a total of 300 hours	Signing the CCQM Code of Ethics
CCQM Certified ISO 9001 Master	CCQM Certified ISO 9001 Lead Implementer exam or equivalent and CCQM Certified ISO 9001 Lead Auditor exam or equivalent	Ten years: Six years of work experience in Quality Management	Audit and Project activities: a total of 500 hours each	Signing the CCQM Code of Ethics

General information

- Certification fees are included on the exam price
- Training material containing over 450 pages of information and practical examples will be distributed
- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free