



*When Quality Matters*



# ISO 9001 Introduction

## Introduction to Quality Management Systems (QMS) based on ISO 9001

### Why should you attend?

ISO 9001 Introduction training course enables you to comprehend the basic concepts of a Quality Management System (QMS).

By attending the ISO 9001 Introduction course, you will understand the importance of a Quality Management System and the benefits that businesses, society and governments can obtain.

### Who should attend?

- Individuals interested in Quality Management
- Individuals seeking to gain knowledge about the main processes of Quality Management Systems (QMS)

### Learning objectives

- Understand the concepts, approaches, methods, and techniques used to implement a Quality Management System
- Understand the basic elements of a Quality Management System (QMS)

### Course agenda

DURATION: 1 DAY

- Day 1: Introduction to Quality Management System (QMS) concepts as required by ISO 9001

### Prerequisites

- None

### Examination

- None

### Certification

- None

### General information

- Training material containing over 100 pages of information and practical examples will be distributed
- A participation certificate of 7 CPD (Continuing Professional Development) credits will be issued