When Quality Matters





Become acquainted with the best practices of Quality Management Systems based on ISO 9001

Why should you attend?

ISO 9001 Foundation training enables you to learn the basic elements to implement and manage a Quality Management System (QMS) as specified in ISO 9001. During this training course, you will be able to understand the different modules of a QMS, including QMS policy, procedures, performance measurements, management commitment, internal audit, management review and continual improvement.

After completing this course, you can sit for the exam and apply for a "CCQM Certified ISO 9001 Foundation" credential. A CCQM Foundation Certificate shows that you have understood the fundamental methodologies, requirements, framework and management approach.

Who should attend?			Learning objectives
 Individuals involved in Quality Management Individuals seeking to gain knowledge about the main processes of Quality Management Systems (QMS) Individuals interested to pursue a career in Quality Management 		N > 4 s > l	Understand the elements and operations of a Quality Management System and its principal processes Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks Understand the approaches, methods and techniques used for the implementation and management of a QMS
Course agenda	DURATION: 2 DAYS		Prerequisites
 Day 1: Introduction to Quality Manag concepts as required by ISO 9001 Day 2: Quality Management System Certification Exam 		1 <	None
Examination	DURATION: 1 HOUR		Certification
 The "CCQM Certified ISO 9001 Foundation" exam fully meets the requirements of the CCQM Examination and Certification Programme (ECP). The exam covers the following competency domains: Domain 1: Fundamental principles and concepts of a Quality Management System (QMS) Domain 2: Quality Management System (QMS) 		for mo cer	on the successful completion of the exam, you can apply the credential "CCQM Certified ISO 9001 Foundation". For re information about ISO 9001 certifications and the CCQM tification process, please refer to the Certification Rules and licies.
For more information about exam details, please visit Examination Rules and Policies.			
General information			
 Certification fees are included on the exam price Training material containing over 200 pages of information and practical examples will be distributed 			

- > Training material containing over 200 pages of information and practical examples will be distributed
- > A participation certificate of 14 CPD (Continuing Professional Development) credits will be issued
- > In case of exam failure, you can retake the exam within 12 months for free