CCQM
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Quality Management

When Quality Matters

CCQM Certified ISO
28000 Lead Auditor

Master the Audit of Supply Chain Security Management Systems (SCSMS) based on ISO 28000

Why should you attend?

ISO 28000 Lead Auditor training enables you to develop the necessary expertise to perform a Supply Chain Security Management System (SCSMS) audit by applying widely recognized audit principles, procedures and techniques. During this training course, you will acquire the necessary knowledge and skills to plan and carry out internal and external audits in compliance with ISO 19011 and ISO/IEC 17021-1 certification process.

Based on practical exercises, you will be able to master audit techniques and become competent to manage an audit team, audit program, communication with customers, and conflict resolution.

After acquiring the necessary expertise to perform this audit, you can sit for the exam and apply for a "CCQM Certified ISO 28000 Lead Auditor" credential. By holding a CCQM Lead Auditor Certificate, you will demonstrate that you have the capabilities and competencies to audit organizations based on best practices.

Who should attend?

➤ Auditors seeking to perform and lead Supply Chain Security Management System (SCSMS) certification audits
➤ Managers or consultants seeking to master a Supply Chain Security Management System audit process
➤ Individuals responsible for maintaining conformance with Supply Chain Security Management System requirements
➤ Technical experts seeking to prepare for a Supply Chain Security Management System audit
➤ Expert advisors in Supply Chain Security Management

Course agenda

Duration: 5 days

Day 1 | Introduction to Supply Chain Security Management Systems (SCSMS) and ISO 28000

➤ Course objectives and structure
➤ Standards and regulatory frameworks
➤ Certification process

➤ Fundamental principles of Supply Chain Security Management Systems
➤ Supply Chain Security Management Systems (SCSMS)

Day 2 | Audit principles, preparation and launching of an audit

➤ Fundamental audit concepts and principles
➤ Evidence based audit approach
➤ Initiating the audit

➤ Stage 1 audit
➤ Preparing the stage 2 audit (on-site audit)
➤ Stage 2 Audit (Part 1)

Day 3 | On-site audit activities

➤ Stage 2 Audit (Part 2)
➤ Communication during the audit
➤ Audit procedures

➤ Creating audit test plans
➤ Drafting audit findings and non-conformity reports

Day 4 | Closing the audit

➤ Documentation of the audit and the audit quality review
➤ Closing the audit
➤ Evaluating action plans by the auditor

➤ Benefits of the initial audit
➤ Managing an internal audit program
➤ Competence and evaluation of auditors
➤ Closing the training

Day 5 | Certification Exam

Learning objectives

➤ Understand the operations of a Supply Chain Security Management System based on ISO 28000

➤ Acknowledge the correlation between ISO 28000 and other standards and regulatory frameworks

➤ Understand an auditor's role to: plan, lead and follow-up on a management system audit in accordance with ISO 19011

➤ Learn how to lead an audit and audit team

➤ Learn how to interpret the requirements of ISO 28000 in the context of a SCSMS audit

➤ Acquire the competencies of an auditor to: plan an audit, lead an audit, draft reports, and follow-up on an audit in compliance with ISO 19011

Examination   Duration: 3 hours

The "CCQM Certified ISO 28000 Lead Auditor" exam fully meets the requirements of the CCQM Examination and Certification Programme (ECP). The exam covers the following competency domains:

Domain 1 | Fundamental principles and concepts of a Supply Chain Security Management System (SCSMS)

Domain 2 | Supply Chain Security Management System (SCSMS)

Domain 3 | Fundamental audit concepts and principles

Domain 4 | Preparation of an ISO 28000 audit

Domain 5 | Conducting an ISO 28000 audit

Domain 6 | Closing an ISO 28000 audit

Domain 7 | Managing an ISO 28000 audit program

For more information about exam details, please visit Examination Rules and Policies.

Certification

After successfully completing the exam, you can apply for the credentials shown on the table below.
You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO 28000 certifications and the CCQM certification process, please refer to the Certification Rules and Policies.

Credential	Exam	Professional experience	SCSMS audit experience	Other requirements
CCQM Certified ISO 28000 Provisional Auditor	CCQM Certified ISO 28000 Lead Auditor exam or equivalent	None	None	Signing the CCQM Code of Ethics
CCQM Certified ISO 28000 Auditor	CCQM Certified ISO 28000 Lead Auditor exam or equivalent	**Two years:** One year of work experience in Supply Chain Security Management	Audit activities: a total of 200 hours	Signing the CCQM Code of Ethics
CCQM Certified ISO 28000 Lead Auditor	CCQM Certified ISO 28000 Lead Auditor exam or equivalent	**Five years:** Two years of work experience in Supply Chain Security Management	Audit activities: a total of 300 hours	Signing the CCQM Code of Ethics
CCQM Certified ISO 28000 Master	CCQM Certified ISO 28000 Lead Auditor exam or equivalent and CCQM Certified ISO 28000 Lead Implementer exam or equivalent	**Ten years:** Six years of work experience in Supply Chain Security Management	Audit and Project activities: a total of 500 hours each	Signing the CCQM Code of Ethics

General information

➤ Certification fees are included on the exam price
➤ Training material containing over 450 pages of information and practical examples will be distributed
➤ A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued
➤ In case of exam failure, you can retake the exam within 12 months for free

For additional information, please contact us at marketing@ccqm.ch or visit www.ccqm.ch